# The following requirements apply to both centers and homes Transportation Okild are positive and the second secon

Child care centers or family child care homes providing transportation for children must meet all motor vehicle laws, including inspection, insurance, license, and restraint requirements. Children may never be left alone in a vehicle and child-staff ratio must be maintained.

# Veron no

Centers and homes must keep accurate records such as children's attendance, immunizations, and emergency phone numbers. A record of monthly fire drills practiced with safe evacuation of children must also be maintained. A safe sleep policy must be developed and shared with parents if children younger than 12 months are in care.

# Jiscipini

Each program must have a written policy on discipline, must discuss it with parents, and must give parents a copy when the child is currolled. Changes in discipline policy must be shared with parents in writing before going into effect. Corporal punishment (spanking, slapping, or other physical discipline) is prohibited in all family child care homes and centers. Religious-sponsored programs which notify the Division of Child Development that corporal punishment is part of their religious training are exempt from that part of the law.

# Parental Rights

- Parents have the right to enter a family child care home or center at any time while their child is present.

  Parents have the right to see the license displayed in a prominent
- Parents have the right to know how their child will be disciplined.

The law and rules are developed to establish minimum requirements. Most parents would like more than minimum care. Child care resource and referral agencies can provide help in choosing quality care. Check the telephone directory or talk with a child care provider to see if there is a child care resource and referral agency in your community. For more information visit the Resources in Child Care website at: propur.nechildcare.net. For more information on the law and rules, contact the Division of Child Development at 919-662-4499 or 1-800-859-0829, or visit our homepage at:

# Reviewing Files

A public file is maintained in the Division's main office in Raleigh for every center or family child care home. These files can be

- viewed during work hours;
- requested via the Division's web site at <a href="https://www.nechildeare.net;">www.nechildeare.net;</a> or,
- requested by contacting the Division at 1-800-859-0829.

# How to Report a Problem

North Carolina law requires staff from the Division of Child Development to investigate a licensed family child care home or child care center when there has been a complaint. Child care providers who violate the law or rules may be fined up to \$1,000 and may have their licenses suspended or revoked. If you believe that a child care provider fails to meet the requirements described in this pamphlet, or if you have questions, please call the Division of Child Development at 919-662-4499 or 1-800-859-0829.

# Child Abuse or Neglect

Abuse occurs when a parent or caregiver injures or allows another to injure a child physically or emotionally. Abuse may also occur when a parent or caregiver puts a child at risk of serious injury or allows another to put a child at risk of serious injury. Neglect occurs when a child does not receive proper care, supervision, or discipline, or when a child is abandoned. North Carolina law requires any person who suspects child abuse or neglect to report the case to the county department of social services. In addition, any person can call the Division of Child Development at 919-662-4499 or 1-800-859-0829 and make a report of suspected child abuse or neglect in a child care operation. Reports can be made anonymously. A person cannot be held liable for a report made in good faith. The operator of the program must notify parents of children currently enrolled in writing of the substantiation of any abuse/neglect complaint or the issuance of any administrative action against the child care facility.

# North Carolina Child Care Law and Rules

Division of Child Development
North Carolina Department of
Health and Human Services
319 Chapanoke Road
Raleigh, NC 27603

May 2009



The North Carolina Department of Health and Human Services does not discriminate on the basis of race, color, national origin, sex, religion, age or disability in employment or provision of services.

2,000 copies of this document were printed at a cost of \$179.64 or \$0.09 per copy.

Summary:

## **Permission Slips**

Please sign below if your child has permission to watch PG Rated movies
Childs Name
Parent's signature
Date
Please sign below if you chaild has permission to ride the <b>J-Bear Van</b>
Childs Name
Parent's signature

## Parent / Guardian Agreement

The Center agrees to furnish day	y care for		from
to	, Monday - Friday	excluding holidays.	
I agree to bring the child to the persons:	Center by 9:30 am. Each day the cl	nild will be released to me	or the following
Name	Address	Phone	Relation
Fees			
	y fee of \$ I unders at my childs enrollment may be ter		
	ay be photographed and video tape filming / photography of my child.	ed for training purposes and	d for media presen-
In an emergency, please notify _ In case no contact can be made	with me, the Center will secure me	dical attention from my do	octor who is:
Hospital. A staff person will acc	Center will secure medical attentio company and remain with my child y contact  prify the following:		
	PlacePlace	Phone	
Others who may be notified are	Please list names and numbers		
If emergency medical attention receive the treatment the physic	becomes necessary. I give my pernian deems necessary.	nission for my child	
I authorize the release of Medic will be kept confidential.	al information to the Center on	I understar	nd this information
I give my permission for my chieach field trip.	ild to go on the field trips planned	by the Center. I will receive	e a memo about
I agree to cooperate with the dir communication.	rector, the teachers, and the teacher	assistants with visits at the	e Center and phone
Parent / Guardian			
Director		Date	

## Discipline and Behavior Management Policy

Praise and positive reinforcement are effective methods of the behavior management of children. When children receive positive, nonviolent, and understanding interactions from adults and others, they develop good self-concepts, problem solving abilities, and selfdiscipline. Based on this belief of how children learn and develop values, this facility will practice the following discipline and behavior management policy:

#### We:

- 1. DO praise, reward, and encourage the children.
- 2. DO reason with and set limits for the children.
- 3. DO model appropriate behavior for the children.
- 4. DO modify the classroom environment to attempt to prevent problems before they occur.
- 5. DO listen to the children.
- 6. DO provide alternatives for inappropriate behavior to the children.
- 7. DO provide the children with natural and logical consequences of their behaviors.
- 8. DO treat the children as people and respect their needs, desires, and feelings.
- 9. DO ignore minor misbehaviors.
- 10.DO explain things to children on their levels.
- 11.DO use short supervised periods of "time-out"
- 12.DO stay consistent in our behavior management program.
- 13.DO use effective guidance and behavior management techniques that focus on a child's development.

#### We:

- 1. DO NOT spank, shake, bite, pinch, push, pull, slap, or otherwise physically punish the children.
- 2. DO NOT make fun of, yell at, threaten, make sarcastic remarks about, use profanity, or otherwise verbally abuse the children.
- 3. DO NOT shame or punish the children when bathroom accidents occur.
- 4. DO NOT deny food or rest as punishment.
- 5. DO NOT relate discipline to eating, resting, or sleeping.
- 6. DO NOT leave the children alone, unattended, or without supervision.
- 7. DO NOT place the children in locked rooms, closets, or boxes as punishment.
- 8. DO NOT allow discipline of children by children.
- 9. DO NOT criticize, make fun of, or otherwise belittle children's parents, families, or ethnic groups.

rocus on a chira's development.	
I, the undersigned parent or guardian of	
(child's full name), do hereby state that I have read and received a Behavior Management Policy and that the facility's director/opera has discussed the facility's Discipline and Behavior Management	ator (or other designated staff member)
Date of Child's Enrollment:	
Signature of Parent or Guardian	Date

### Discipline and Behavior Management Policy

Praise and positive reinforcement are effective methods of the behavior management of children. When children receive positive, nonviolent, and understanding interactions from adults and others, they develop good self-concepts, problem solving abilities, and selfdiscipline. Based on this belief of how children learn and develop values, this facility will practice the following discipline and behavior management policy:

#### We:

- 1. DO praise, reward, and encourage the children.
- 2. DO reason with and set limits for the children.
- 3. DO model appropriate behavior for the
- 4. DO modify the classroom environment to attempt to prevent problems before they occur.
- 5. DO listen to the children.
- 6. DO provide alternatives for inappropriate behavior to the children.
- 7. DO provide the children with natural and logical consequences of their behaviors.
- 8. DO treat the children as people and respect their needs, desires, and feelings.
- 9. DO ignore minor misbehaviors.
- 10.DO explain things to children on their
- 11.DO use short supervised periods of "time-out"
- 12.DO stay consistent in our behavior management program.
- 13.DO use effective guidance and

#### We:

- 1. DO NOT spank, shake, bite, pinch, push, pull, slap, or otherwise physically punish the children.
- 2. DO NOT make fun of, vell at, threaten, make sarcastic remarks about, use profanity, or otherwise verbally abuse the children.
- 3. DO NOT shame or punish the children when bathroom accidents occur.
- 4. DO NOT deny food or rest as punishment.
- 5. DO NOT relate discipline to eating, resting, or sleeping.
- 6. DO NOT leave the children alone, unattended, or without supervision.
- 7. DO NOT place the children in locked rooms, closets, or boxes as punishment.
- 8. DO NOT allow discipline of children by children.
- 9. DO NOT criticize, make fun of, or otherwise belittle children's parents, families, or ethnic groups.

behavior management techniques that	
focus on a child's development.	
I, the undersigned parent or guardian of	
(child's full name), do hereby state that I have read and received a copy of the facili	ity's Discipline and
Behavior Management Policy and that the facility's director/operator (or other desi	gnated staff member)
has discussed the facility's Discipline and Behavior Management Policy with me.	
Date of Child's Enrollment:	
Signature of Parent or Guardian	Date

Medical Information: You must provide a complete shot record for your child with all required immunizations

Child Information		
Does your child have any known allergies Be Specific		
Does your child take medication every da	ay? If yes name	e of medication
Why does your child take this medication	n?	
Does your child have any handicaps or m	nedical problems?	
Emergency Care Information		
Name of your child's Doctor	Offic	e Phone
Office Address		
Hospital Preference		
If neither parent (or guardian) can be con	tacted, call	
Name	Relationship	Phone
Name	Relationship	Phone
I agree that the operator may authorize the event that neither I nor the family		
Application Date	Parent / Guardian	Signature
I, as the operator, do agree to pro- resource in the event of an emerge will be supervised by a responsible tion without specific instructions to or full-time custodian. Provisions will be made for adequ	ency. In an emergency, te adult. I will not adm from the physician or the physician or the physician or the and appropriate re	other children in the facility inister any drug or medicathe child's parent, guardian est and outdoor play.
Date	Operator's Signatu	re

## **Permission Slips**

Please sign below if your child has permission to watch <b>PG Rated movies</b>
Childs Name
Parent's signature
Date
Please sign below if you chaild has permission to ride the ${f J-Bear\ Van}$
Childs Name
Parent's signature

### **Parental Agreement**

I have received, read and agree to all operational policies, and parent involvement policies included in the parent handbook. I understand that any information obtained about my child will be kept confidential. Please keep the handbook for future reference.

Parent / Guardian signature Center Directors signature Date
The center has permission to photograph/film my child for special projects, training purposes and for media purposes. I consent to this type of filming or photography.
I understand that I will be contacted immediately in the event of an injury or accident involving my child. If emergency medical treatment becomes necessary and I can not be reached, the center will secure and accompany my child for needed medical attention that a physician deems necessary.
I agree to notify the center of any change of address, phone numbers, lace of employment, regular attendance, emergency contacts or medical needs that pertain to my child.
I agree to work cooperatively with the center teaching staff, discussing any concerns only with teacher or director
payment procedures stated on this form, and in the parent handbook and agree to abide by them. I also agree to pay any expense incurred by J-Bear to recover any unpaid balance I may have. Payments are accepted with cash or check, and a \$25.00 charge for any returned check.
After school program tuition payment procedure: Tuitions is to be paid each Friday for the upcoming weeks care. I understand that the regular fee of \$, will be billed weekly to hold my chid's slot in the program. I agree to an additional fee of \$ will automatically be charged for full day care any time my child is in attendance at the center for a full day when public schools are closes.  My child is enrolled in the classroom. The
<b>Drop off care payment procedures:</b> payment is expected at departure, unless prior arrangements have been made with the center director.
<b>Full/Part time tuition payment procedures:</b> Tuition is to be paid each Friday for the upcoming week's care, on arrival of the first day of care for that week. If additional care is needed for that week, we will accept payment at departure for additional hours of care.
Medication policies and procedure: I understand that my child's teacher will only give medication that is prescribed for them, labeled with child's name, dosage amount, administration time, and duration of prescribed time frame. I agree to sign a medication permission slip each week for medication to be administered to my child. I also agree not to store any type of medication or any item that would pose a safety risk in my child's diaper bag.
I authorize the release of medical information to J-Bear on
I have read and understand the discipline policy contained in the parent handbook, and in the application for enrollment.

The following requirements apply to both centers and homes

left alone in a vehicle and child-staff ratio must be maintained insurance, license, and restraint requirements. Children may never be for children must meet all motor vehicle laws, including inspection, Child care centers or family child care homes providing transportation

also be maintained. A safe sleep policy must be developed and Centers and homes must keep accurate records such as children's shared with parents if children younger than 12 months are in care. of monthly fire drills practiced with safe evacuation of children must attendance, immunizations, and emergency phone numbers. A record

slapping, or other physical discipline) is prohibited in all family child the Division of Child Development that corporal punishment is part care homes and centers. Religious-sponsored programs which notify it with parents, and must give parents a copy when the child is of their religious training are exempt from that part of the law. writing before going into effect. Corporal punishment (spanking, enrolled. Changes in discipline policy must be shared with parents in Each program must have a written policy on discipline, must discuss

# Child Abuse or Neglect

a parent or caregiver puts a child at risk of serious injury or allows of the substantiation of any abuse/neglect complaint or the issuance of be held liable for a report made in good faith. The operator of the Division of Child Development at 919-662-4499 or a child is abandoned. North Carolina law requires any person who program must notify parents of children currently enrolled in writing care operation. Reports can be made anonymously. A person cannot 0829 and make a report of suspected child abuse or neglect in a child department of social services. In addition, any person can call the suspects child abuse or neglect to report the case to the county child does not receive proper care, supervision, or discipline, or wher another to put a child at risk of serious injury. Neglect occurs when a injure a child physically or emotionally. Abuse may also occur when Abuse occurs when a parent or caregiver injures or allows another to

# Parental Rights

- at any time while their child is present. Parents have the right to enter a family child care home or center
- Parents have the right to see the license displayed in a prominent
- disciplined. Parents have the right to know how their child will be

and rules, contact the Division of Child Development at 919-662care. Check the telephone directory or talk with a child care provider Most parents would like more than minimum care. Child care The law and rules are developed to establish minimum requirements. 4499 or 1-800-859-0829, or visit our homepage at: website at: www.ncchildcare.net. For more information on the law community. For more information visit the Resources in Child Care to see if there is a child care resource and referral agency in your resource and referral agencies can provide help in choosing quality

# http://www.ncchildcare.net.

for every center or family child care home. These files can be A public file is maintained in the Division's main office in Raleigh

- viewed during work hours;
- requested via the Division's web site at www.nechildeare.net
- requested by contacting the Division at 1-800-859-0829.

# How to Report a Problem

if you have questions, please call the Division of Child Development at 919-662-4499 or 1-800-859-0829 provider fails to meet the requirements described in this pamphlet, or their licenses suspended or revoked. If you believe that a child care who violate the law or rules may be fined up to \$1,000 and may have care center when there has been a complaint. Child care providers Development to investigate a licensed family child care home or child North Carolina law requires staff from the Division of Child

North Carolina

Law and Rules

Child Care

any administrative action against the child care facility

Division of Child Development

North Carolina Department of

Health and Human Services

319 Chapanoke Road Raleigh, NC 27603

May 2009

The North Carolina Department of Health and Human Services does

not discriminate on the basis of race, color, national origin, sex, employment or provision of services. religion, age or disability in

2,000 copies of this document were printed at a cost of \$179.64 or \$0.09 per

Summary:

## Parent / Guardian Agreement

The Center agrees to furnish day care f	or		from
to	, Monday - Frida	y excluding holidays.	
I agree to bring the child to the Center	by 9:30 am. Each day the	child will be released to me	or the following
persons:			
Name	Address	Phone	Relation
Fees			
( ) I agree to pay the weekly fee of in advance of each week and that my c			
I understand that the children may be p tation. I consent to this type of filming			d for media presen-
In case of Accident or Illness while the In an emergency, please notify In case no contact can be made with m	e, the Center will secure m	 nedical attention from my do	octor who is:
or the Center Hospital. A staff person will accompan	y and remain with my chil	d while receiving medical a	
Telephone number of emergency conta			
If I can not be reached please notify the Name		Phone	
Tydine	I nec	r nonc	
Others who may be notified are Please	list names and numbers		
If emergency medical attention become receive the treatment the physician dee	• - • •	mission for my child	
I authorize the release of Medical infor will be kept confidential.	mation to the Center on _	I understan	d this information
I give my permission for my child to goe each field trip.	o on the field trips planned	l by the Center. I will receive	e a memo about
I agree to cooperate with the director, to communication.	he teachers, and the teache	er assistants with visits at the	e Center and phone
Parent / Guardian			
Director		Date	